



AARON & PARTNERS LLP

SOLICITORS

R Wilson Esq
Assessing Energy
98 Summertrees Road
Great Sutton
Ellesmere Port
CH66 2RP

Our Ref: SJO.BNI Chester

Your Ref:

Date: 14 November 2013

Dear Bobby

BNI Testimonial

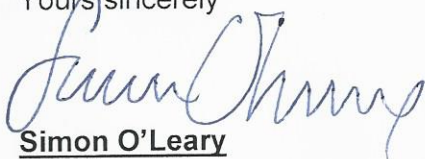
EPC for Property at Quarry Cottages, Manley Quarry, Manley, Frodsham. WA6 9HU

1. This is a testimonial to thank you for the work that you recently undertook in preparing an Energy Performance Certificate for a client at Quarry Cottages in Manley, Frodsham.
2. I contacted you last Thursday 7 November, to ask you to undertake the EPC for a client of ours who is living in care and whose property is to be sold. I explained to you that repair work on a staircase was being carried out in the property over the weekend, before the contents could be cleared on Monday 11 November ready for you to carry out the EPC on Tuesday 12 November, having retrieved the keys to the property from the estate agent.
3. Unknown to me and my colleagues, there had been a delay with the repair work and clearance, which meant that you were inconvenienced firstly in being unable to retrieve the keys having specifically travelled over to Chester for this purpose. Having eventually gained access to the property, you were met with a property in total disarray in the midst of a significant clearance operation.
4. Nevertheless in testament to your professionalism and in true BNI spirit, you went that extra mile in terms of working around the unpleasant debris and clearance work, in order to carry out the EPC assessment, delivering this to me early the next day.
5. I was hugely impressed but not at all surprised by your unquestionable commitment to the job, as ever. In giving this testimonial I would also like to not only formally thank you but to also formally apologise that unknown to me you were having to do the work in such difficult conditions.
6. Both I and Aaron and Partners shall undoubtedly be continuing to use your services, and I shall be recommending you to others at any opportunity.



Best wishes

Yours sincerely

A handwritten signature in blue ink, appearing to read "Simon O'Leary". The signature is fluid and cursive, with a large initial "S" and "O".

Simon O'Leary

Associate

For and on behalf of Aaron & Partners LLP

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